

## How your truck works

Can't remember how your lifter or ramp works check out the how to videos at:

<https://www.1300truckhire.com.au/cairns-truck-hire/car-licence-trucks>

## Returns

Vehicles must be returned as per your rental agreement contract. If you wish to extend, please contact the office at [sales@1300truckhire.com.au](mailto:sales@1300truckhire.com.au) or 4032 3448. Please note if the vehicle is not in use but has not been returned to 1300 Truckhire it will remain on hire.

## After-hours returns

Please park the vehicle at the back of the office or the creek side. Place the keys in the after-hours drop box which is located the back of our office. Do NOT park against other sheds or in a way that would stop other vehicles entry/leaving (fee will apply). Please ensure you take all personal belongings out of the vehicle before you put the keys in the box, our cameras will check in your vehicle. Thank you for your hire.

## Emergency Contacts

**Please Note : If no fault is found or it is classified driver/operator error the hirer/driver will be charged fees accordingly.**

## Truck Maintenance

### **RGM Maintenance Cairns – Portsmith (Mitsubishi trucks)**

**Address:** 63-67 Aumuller St, Portsmith, 4870

**Contact during office hours:** 4080 7500

**Contact after hours:** 0408 685 174

### **Ireland's Isuzu Service – Cairns (Isuzu trucks)**

**Address:** 227 Mulgrave Rd, Cairns, 4870

**Contact during office hours:** 4052 3644

**Contact after hours:** 1800 947 898

## Tyres

### **Bridgestone Service Centre Cairns:**

**Address:** 167 Lyons St, Cairns, QLD, 4870

**Contact:** 4231 9454

## Batteries

### **Battery World Cairns:**

**Address:** 297 Mulgrave Rd, Westcourt, QLD, 4870

**Contact:** 4051 6677 (24hr number) 13 17 60

Depending on your location emergency services may not be available on weekends or public holidays. In this case please email [sales@1300truckhire.com.au](mailto:sales@1300truckhire.com.au) with your information so we can arrange services required and we will contact you as soon as emergency services reopen.

## **If an Amber puff of smoke is showing on your truck dash Diesel Particulate Filter System**

If an amber puff of smoke shows up on your dash, please follow the procedure below:

1. Park the vehicle in a safe place
2. Firmly apply the parking brake and put the truck into park position.
3. Turn off the air conditioning if it is in use.
4. Press the DPF cleaning switch to the left bottom side of the steering wheel until the puff of smoke indicator lamp stops flashing and stays lit.
5. The parked DPF regeneration will start.
6. DPF regenerations will normally be completed in about 20 minutes and the puff of smoke indicator lamp will go out indicating that the process has ended.

Thank you for your patience, these systems are installed into the trucks to help with carbon emissions.